TE WHAKATINANATANGA

The implementation process for the Key Finding of the Quality Care and Education Survey

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'Mā te mana me te orangatonutanga o Te Reo me ōna tikanga e whakawhanake ake ai te tuākiri, te pito mata, me te oranga o te whānau whānui tonu.'

The primary goal of the Kāhui Manutaki is to create a Retention Environment for our kamahi so the Ngā Kuaka is "THE PLACE TO WORK". It is through this shared goal that we are committed to implementing the key initiatives below with the desired objective to achieve the key finding shared by whānau in the Quality Care and Education survey conducted in September 2017.

We have identified sub headings and then grouped each key finding under corresponding headings to assist us with the implementation process.



ATTRACTING, RETAINING AND VALUING KAIAKO

'Whānau recognise, value and support Te Kōhanga Reo o Ngā Kuaka as a vital element in contributing to the survival and prosperity of Māori language and culture.' Te Kāhui Kuaka, TKR o NK Strategic Plan, Vision

Sub Heading: FINANCE

Summary Point 1	Better Pay			
Critical outcomes to ach	ieve	Key initiatives to achieve	Actions required	Performance Measures
1. Increase revenue		■ Fee Review Structure	 Hui-a-whanau 11 October 2017: Whanau to approve fee increases Meet with Komiti Mahi to identify pay increases over the next 1, 2 and 3 years to achieve pay parity. 	Due date: 30 October 2017 Responsible: Komiti Putea & Komiti Mahi Communicate to whanau fee increase(s) and on when this will occur Ratify Collective Agreement salary bands and wage rates before negotiations start in November 2017
		 Applying for grants / research projects 	 Create funders calendar Identify needs and create annual funding plan 	Due date: November 2017 Responsible: Komiti Kohi Putea, Tumuaki, Komiti Putea Funders calendar created Annual funding plan created

Summary Point 2	t 2 More PLD Opportunity				
Critical outcomes to achie	eve	Key initiatives to achieve	Actions required	Performance Measures	
 Increase in staffing inclination to release kaimahi to go 	_	RecruitAdvertise to all networks		Due date: ongoing Responsible: TKR o Ngā Kuaka Increase in permanent teaching staff	
Kaimahi understanding documents to execute learning programme	•	 Wānanga on Te Whariki Wānanga on Te Whatu Pōkeka Wānanga on Te Whiri Haemata 	 Planning for Teacher only day 13/10/2017 which will include wānanga on Te Whāriki Staff arrangements to release kaimahi for Te Whāriki Wānanga facilitated by TKRNTB 1(19th Oct) Monday evening workshop on Te Whatu Pōkeka facilitated by external provider (24th or 30th Oct) Internal Monday evening workshop on Te Whiri Haemata (24th or 30th Oct) 	Due date: December 2017 Responsible: Tumuaki, Pouwhakahaere, Kaimahi Kaimahi demonstrate sound knowledge of key documents	
 Kaimahi familiarise with Framework 	n Aromihi	 Wānanga on Aromihi framework 	 Internal Monday evening workshop on Aromihi (20th Nov, 11th & 18th Dec) 	Due date: December 2017 Responsible: Tumuaki, Pouwhakahaere Kaimahi familiar with Aromihi Framework	
 2018 – Aromihi implem 	entation	 Professional and personal goal setting 	 Collective workshop on goal setting identified in aromihi process Mapping individual pathways to achieve goals 	Due date: January 2018 Responsible: Tumuaki, Pouwhakahaere Regular and ongoing review	

Summary Point 3	Point 3 Opportunity to develop Reo				
Critical outcomes to a	chieve	Key initiatives to achieve	Actions required	Performance Measures	
■ Wānanga Reo		 Include in job descriptions compulsory attendance at external kura wānanga eg: Kura Reo, TWOA, TWOR Internal wānanga reo facilitated by Ngā Kuaka community 	 Review of Job descriptions Include wānanga reo in professional development plan 2018 Source facilitator within TKR o NK community 	Due date: October 2017 Responsible: Tumuaki, Pouwhakahaere, Kaimahi Job descriptions updated Due date: Dec 2018 Responsible: Tumuaki, Pouwhakahaere, Whānau Wānanga Reo scheduled and implemented	
■ Policy		 Review and update Personnel Policy to reflect compulsory attendance at external kura wānanga 	Review of personnel policy	Due date: December 2017 Responsible: Komiti Arotake Updated Personnel policy	

Summary Point 4	Summary Point 4 Clear expectations for Kaiako performances & High quality and robust appraisal system			
Critical outcomes to ach	hieve	Key initiatives to achieve	Actions required	Performance Measures
Aromihi		Review Aromihi Framework	Review framework	Due date: 1st November 2017 Responsible: Tumuaki, Pouwhakahaere Review completed
		 Build awareness and understanding in staff surrounding Aromihi framework 	 Internal Monday evening workshop on Aromihi (20th Nov, 11th & 18th Dec) 	Due Date: January 2018 Responsible: Tumuaki, Pouwhakahaere Roll out of Aromihi
 Code of Conduct 		 Development of a code of conduct 	 Develop, review, consult with Kāhui Kaimahi and Kōmiti Mahi 	Due Date: 1 st November 2017 Responsible: Kāhui Manutaki Code of Conduct completed
 Job Descriptions 		 Review Job Description (Kaiako and Kairiiwhi) 	 Review and consult with kaimahi 	Due date: October 2017 Responsible: Tumuaki, Pouwhakahaere, Kaimahi Job descriptions updated

Sub heading: PROCESSES

Summary Point 5 Better sys	Better systems for staff to be heard			
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures	
■ Empowerment of kaimahi	 Building relationships 	 More opportunities to build kāhui kaimahi as a collective 	Due date: Responsible: Kāhui Manutaki, Kāhui Kaimahi, Komiti Mahi, Whānau	

Summary Point 6 Clear communication from leadership				
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures	
 Improve current systems Robust communication systems 	 Review communication systems Implement communication processes to support understanding 	 Complete reviews Consultation with Kāhui Kaimahi to identify effectiveness of communications 	Due date: ongoing Responsible: Kāhui Manutaki, Kāhui Kaimahi Effective communication process	
 Review Cyber Safety Policy 				

Sub Heading: SUPPORT

Summary Point 7	To celebrate Kaiako milestones			
Critical outcomes to achieve Key initiatives to achieve Actions required Performance Measures				
 Collective and Colla 	boration approach	Whānau and Kāhui Kaimahi involvementTo identify kaimahi milestones	Identify and delegate to appropriate partiesMilestone calendar	Due date: ongoing Responsible: Kāhui Manutaki, Whānau Milestones are celebrated
Open to whānau contributions and suggestions				

Summary Point 8	Summary Point 8 More support for Kaiako to thrive				
Critical outcomes to ac	hieve	Key initiatives to achieve	Actions required	Performance Measures	
 Creating Support Sys 	stems	 Tuakana, Teina relationships amongst staff Mentorship 	 Tuakana, Teina system in place Mentorship pathway identified and implemented in accordance with needs Whānau to act as mentors on a as required basis Whānau skills database created 	Due date: December 2017 Responsible: Kāhui Kaimahi, Whānau Relationships, programmes and database are set up and in place	
		 Utilising skills within the whānau 	and called upon when needed		
 Improving the environment 	onment	 Staff take ownership of their teaching and learning environment Collaborative and collective consultations Increased staff responsibility within curriculum design Active participation in ongoing PLD opportunities 	 Initiate a consultation process to increase staff input in the teaching and learning environment Apply a system that is conducive to implementing collective and individual responsibilities Develop a PLD calendar 	Due date: Responsible: Pouwhakahaere Staff consultation, buy in and systems implementation Meeting the PLD goals identified in Aromihi Due date: 18 November & 11 December 2017 Responsible: Tiatangata / Tumuaki	

Summary Point 9	Have whānau days to show appreciation			
Critical outcomes to a	chieve	Key initiatives to achieve	Actions required	Performance Measures
 Showing appreciation 	on of our kaimahi	 One paid day off in the month of your birthday for each kaimahi 	Consultation with KP, KM, KK	Due date: October 2017 Responsible: Pouwhakahaere, Tumuaki New initiative implemented
		 One paid day off in December for each permanent kaimahi – "Shop Day – Whānau Day" 	As aboveArrange roster to ensure ratio still met	Due date: October 2017 Responsible: Pouwhakahaere, Tumuaki New initiative implemented
Open to suggestions from	m whānau			

Summary Point 10	Staff member of the month			
Critical outcomes to a	chieve	Key initiatives to achieve	Actions required	Performance Measures
■ Kāhui Manutaki has opted not to implement this suggestion as our focus and primary goal at this point in time is building a collective and collaborative kāhui kaimahi. We may consider this late down the track when we have achieved our primary goal.				

Summary Point 11	Kai at the end of	Kai at the end of the year				
Critical outcomes to achieve Key initiatives to achieve Actions required Performance Measures						
 More opportunities for whakawhanaungatanga 		 End of Year whakanui for all stakeholders of TKR o NK (tamariki, whānau, kaimahi) 	Start planning EOY whakanui	Due date: November 2017 Responsible: Roopū Whakawhanaungatanga EOY Whakanui		
■ Kāhui Manutaki would like to re-introduce the following initiatives;						
- Termly team bonding for kāhui kaimahi						
- End of year bre	ak up for kāhui kaim	nahi				

QUALITY EDUCATION: CHANGES MOVING FORWARD

Demonstrate leadership in education by utilising our core values to promote whānau identity, wellbeing and potential, by providing a quality Kōhanga Reo, which nurtures and empowers tamariki/mokopuna. Te Kāhui Kuaka,

TKR o NK Strategic Plan, Mission

This crosses over all three sub headings.

Summary Point 12	Whānau in learning journey			
Critical outcomes to ach	hieve	Key initiatives to achieve	Actions required	Performance Measures
■ More channels of con	mmunication	 Kete Mātauranga & Educa Kanohi ki te kanohi Planning – utilising whanau skills within the kaupapa 	 Whanau to access Kete Mātauranga and Educa Engage with whanau and utilise specific skills for kaupapa 	Due date: Ongoing Increased parent involvement in Kete and Educa Due date: 12 October More dialogue between whanau and kaimahi Due date: 1 December Increased whanau involvement Responsible: Whanau, Kaimahi, Pouwhakahaere, Tumuaki

Sub Heading: COMMUNICATION

Summary Point 13	3 Kete Mātauranga				
Critical outcomes to achieve		Key initiatives to achieve	Actions required	Performance Measures	
Short term goal: Communication		 Increase daily communication to whanau 	 Consultation and discussion with kaimahi Whanau to initiate conversations with Kaimahi 	Due date: 9 October 2017 Responsible: Pouwhakahaere New initiative implemented effectively 11/10/17 Due date: October 2017 Responsible: Pouwhakahaere, Tumuaki	
■ Long term goal: Ket Educa	e Mātauranga and	 Educating kaimahi in Kete Mātauranga and Educa tools 	 Wānanga – ref PLD section Wananga – Te Whariki and Educa Consistency in Kete Matauranga content Consistent uploading to Educa Update all whanau and staff access details in Educa 	 Regular entries for Kete Matauranga Regular uploads to Educa Updated access to Educa Increased access and whanau contributions to Learning Journey 	

Pō Kete Mātauranga, Nov 2017

Kāhui Manutaki are aware of the scheduled Pō Kete Mātauranga for 20 Nov 2017 and are planning a different approach to our usual format. More information to be unveiled shortly.

Summary Point 14 Improvement in	Improvement in Te Reo				
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures		
Kaimahi: PLD	Ref to PLD				
■ Whānau: PLD	■ Wānanga Reo for whānau	 Organise wānanga utilising skills within the whānau to build on reo ā-whānau 	Due date: December 2017 Responsible: Tumuaki, whānau Wānanga added to Ngā Kuaka calendar Increase quality of te reo amongst whānau		
■ Total Immersion Te Reo Māori	Total immersion ture enforced	 All whānau coming on board with this ture 			

Kāhui Manutaki would also like to extend this summary point to include 'me ona tikanga'. One particular example is removing shoes when entering into the whare. The expectation and ture we enforce with our tamariki is removing their shoes and placing on the pae hū or in their cubby, yet we often ignore this ture. Our tamariki learn by example so lets role model the behaviours we ask of them.

We would also like to remind the whānau of our ture surrounding total immersion te reo Māori. We are mindful that some whānau are learning te reo and appreciate this however we ask that if you need to address kaimahi or whānau in english, please move to a separate room, away from tamariki, behind closed doors to do so. This will ensure that te reo Māori is the only reo our tamariki hear while at kōhanga reo.

Sub heading: STRUCTURE

Summary Point 15 More active Kaiak	More active Kaiako engagement with tamariki				
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures		
 Upskilling staff 	 Study towards BTeach ECE PLD – Centre Visits Code of Conduct Aromihi Reflective Journal 	 Enrol before 1 December 2017 Planned centre visits Refer above Refer above Compulsory component of Aromihi 	Due date: Jan 2018 - ongoing Responsible: Kaiako, Pou, Tumuaki, KM Kaiako are studying toward BTeach ECE 2018 Centre Visits calendar established		

Summary Point 16	Robust and active learning programmes and activities				
Critical outcomes to achieve		Key initiatives to achieve	Actions required	Performance Measures	
Programme planning		Planning wānanga	Scheduled wananga for Saturday 18 NovemberWhanau availability to manaaki kaiako	Due date: 22 December 2017 Responsible: Kāhui Kaimahi, whanau Programme Planning is completed	

Summary Point 17 Creative en	Creative environments challenge our tamariki and learning			
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures	
 Holistic Environments 	Shared understanding of holistic environmentsConsistency of Practice	 Create whare based Code of Conduct 	Due date: December 2017 Responsible: Kāhui Kaimahi Code of Conduct (whare based) created	

Summary Point 18	Consistent and experience Kaiako				
Critical outcomes to acc	hieve	Key initiatives to achieve	Actions required	Performance Measures	
■ Recruitment		Finding suitable kaimahi	 Advertise to all networks 	Due date: December 2017 Responsible: TKR o Ngā Kuaka whānui Increase personnel	
 Building staffing capa 	acity	 Growing capacity in current kāhui kaimahi 	 Ref to 'More support for kaimahi to thrive' 		
Consistency: In order to achieve this desired outcome we have identified that recruitment is the core to its success.					

Sub heading: TRANSITION PROGRAMME

Summary Point 19 Transition program	ansition programme for Kura				
Critical outcomes to achieve	Key initiatives to achieve	Actions required	Performance Measures		
 Effective relationships with Kura Kaupapa 	 Building stronger relationships with kura 	Establish relationships with wider kura communityNetworking with kura community	Due date: November 2017 Responsible: Pouwhakahaere Programme implementation Relationships established		
	■ Transition programme for 4 ½ year olds	 Meet with new entrants teacher Develop programme in consultation with new entrants teacher and kaimahi Internal emphasis on tamariki needs Parents to confirm ideal kura and enrolment onto waiting list 	Due date: December 2017 Responsible: Pouwhakahaere, Tumuaki Transition programme implemented		
	 Kura Kaupapa / Parent evening 	 Organise and source representation from each respective kura Add to Ngā Kuaka calendar 	Due date: December 2017 Responsible: Kāhui Manutaki, Whānau Kura Kaupapa/Parent evening implemented		
■ Policy	Review Whakauru Policy	Review current (internal & external) transition processes	Due date: December 2017 Responsible: Pouwhakahaere, Tumuaki, Roopu Arotake Policy reviewed and ratified		

Relationship with one kura has opened up opportunities for tuakana to attend kapa haka (2 sessions) and karakia (1 session) per week at the kura.

Please note that tamariki who are on confirmed waiting list at each respective kura will participate in that particular transition programme.

Whilst building stronger relationships with kura, this is also an opportunity to market our Hotaka Manaaki Programme as a full immersion service for their tamariki.

Summary Point 20 Tamariki ready when collected				
Critical outcomes to a	chieve	Key initiatives to achieve	Actions required	Performance Measures

This request is understandable for tamariki who are collected closer to 5pm however as whakawhanaungatanga is a value we wish to thrive in our kōhanga, amongst whānau, kaimahi and tamariki we encourage whānau to use this time to walk through the whare, mihi to tamariki, kaimahi, whānau and spend some time in our environment. There is emphasis on building tamariki independence by encouraging them to take responsibility for their belongings, including collecting their belonging at the end of the day. We would appreciate it if whānau also supported this.



RECOMMENDATIONS

'The following core values and beliefs are critical to the ongoing success of Te Kōhanga Reo o Ngā Kuaka:

Aroha, Whanaungatanga, Awhina, Manaakitanga, Rangatiratanga, Kotahitanga & Wairuatanga' Te Kāhui Kuaka, TKR o
NK Strategic Plan, Core Values

Te Kāhui Manutaki recommendations:

- that whanau receive the draft Te Whakatinanatanga: The implementation process for the Key Findings of the Quality Care & Education Survey as presented
- that whānau provide feedback through ngakuaka.org by 27th October 2017
- that whānau join and be active members on the numerous komiti iti